

Measures of further Optimizing Business Environment of Getting Electricity

SHDRC (2019) No. 3

To all relevant units:

To Continuously Optimizing Business Environment and Promote Standard of Power Supply Service, according to work deployment of state, municipal committee and government for further Optimizing Business Environment and documents, such as *Shanghai management measures of administrative approval inform commitment*, *Shanghai implementing plans of further Optimizing Business Environment*, *Shanghai implementing measures of reform construction program examination and approval system*, we revised *shanghai implementing measure of further Optimizing Business Environment of getting electricity(try out)*(SHDRC (2018) No. 3, *Implementing measure* as below). We hereby inform all relevant and units are requested to comply with the revised *Implementing measures*.

Appendix: Shanghai implementing measures of further Optimizing Business Environment of getting electricity

Shanghai Municipal Development and Reform Commission
Shanghai Municipal Commission of Economy and Informatization
Shanghai Municipal Public Security Bureau
Shanghai Municipal Planning Land and Resources Admission
Shanghai Municipal Housing and Urban Rural Construction Management
Commission
Shanghai Municipal Transportation Commission
Shanghai Landscaping and City Appearance Administrative Bureau

February 28th, 2019

(Website: <http://www.shdrc.gov.cn/xxgk/cxxxgk/35458.htm>)

Measures of further Optimizing Business Environment of getting electricity

These measures are formulated to Continuously Optimize Business Environment of getting electricity, increase efficiency and promote service for all electricity users to getting electricity, according to working demand of state, municipal government for further optimizing business environment and reforming administrative examine and approve system and documents like *Shanghai management measures of administrative approval inform commitment, Shanghai implementing plans of further Optimizing Business Environment, Shanghai implementing measures of reform construction program examination and approval system.*

1. Guiding Ideas

To implementing main ideas of Xi Jinping's important address during inspecting Shanghai deeply, according to work deployment of municipal committee and government for further optimizing business environment, aiming at the highest international standards and the best level, adhering problem-oriented and seeking particle results, putting emphasis on government function transition and government service optimization, deepening the reform of "Delegate, Manage and Serve" , quickening system reformation, processing re-construction and daring to break out, through reconstructing process, streamlining approval procedures, compressing time, implementing responsibility, improving communication, further promoting service efficiency and standard of getting electricity and provide strong support for Shanghai to optimizing Business Environment.

2. Implementation Objects

The implementing measure is appropriate for low-voltage non-residential customers who applying capacity expansion such as new connection and capacity expansion to getting electricity. If external construction is conditional 10kV high-voltage projects can execute accordingly.

3. Working Goals

When customers apply for electricity connection, State Grid Company should accept application in one window. Number of procedures decreases to 2, "application for electricity connection" and "project completion and meter installation" and the average connection time is no more than 15 days which administrative approval is no more than 5 days. Customer investment for electricity connection will decreasing to 0. Power supply reliability and service will be further enhanced.

4. Main Tasks

4.1 Through reform innovation and process re-construction, further increasing efficiency and transparency. First, according to the "from series to parallels, as

simple as possible, clarified processing” principle, planning permission, greening permission, excavation permission can be operated and approve in parallel. Second, combining commitment system with “carrying out services in advance” and “in and after event regulation”, further optimizing process and compressing time, convenient green pass is built for customers to getting electricity connection.

4.2 Through implementing responsibility, enhancing coordination, further improving management level. First, as the executor for customers to getting electricity connection, state grid company provide one-stop service, charge all related procedures and minimize burden for users and project units. Second, specifying definitely responsible units and coordinate departments of each procedure, responsible units speed up its workflow to make sure to approve procedures in time. Coordinate departments should coordinate and organize timely.

4.3 Through optimizing services and intensify support, improving customers' satisfaction and gaining. First, low-voltage non-residential customer will in no case be responsible for construction cost while getting electricity connection. Second, means of information and credit management system provide support for establishing open and high efficiency working mechanism, optimizing approval service and regulations in and after events.

5. Connection procedures (5 days)

5.1 Application and Design

5.1.1 one-window reception State Grid should complete application in 1 day after customers' submit application. First, implementing one-stop service and one ID reservation, promoting on-line application, door-to-door and business agency service, so that low-voltage customers will get electricity with "no counter visit", high-voltage customers will get electricity with "counter visit only once". Second, procedures of "application acceptance" and "contract signing" are combined to further streamlining the electricity connection procedures. Third, streamlining application documents, documents which customer needs to provide streamline to 3:①application report; ②valid identification ③property rights certification.(Responsible unit: State Grid Shanghai Municipal Electric Power Company (SMEPC), Coordinate department: Shanghai Municipal Commission of Economy and Informatization)

5.1.2 Power supply scheme and external project design SMEPC should urge and cooperate with wiring scheme design units to optimizing overall wiring scheme and power supply scheme, carrying out consultation of units which responsible to pipelines such as water, gas communication and so on. Then finish wiring scheme and engineering design in 4 days. (Responsible unit: SMEPC, Coordinate department: Shanghai Municipal Planning Land and Resources Admission)

5.2 Administrative Approval (5 days)

If external project involve road excavation, customers need apply administrative

permissions like planning permission, digging permission and road-occupied permission. If external project involve greenbelt, customers need temporary occupation permission. If external project don't have road excavation, customers need apply road-occupied permission. Try out commitment system, each approval apartment should make decision in 5days for electricity connection project examination. Original method can be used when project may have significant impact on road traffic safety.

5.2.1 Advance communication service. SMEPC should communicate in advance with relevant departments. Approval apartments should coordinate in advance, post notification, format of commitment, negative list, standard specifications, approval conditions, technique requests, expenses standards, material designation, construction method and time limit on Shanghai construction project joint audit sharing platform and official website. **(Responsible units: Shanghai Municipal Planning Land and Resources Admission, Shanghai Municipal Transportation Commission, Shanghai Road Administration Bureau, Shanghai Landscaping and City Appearance Administrative Bureau, Shanghai Municipal Public Security Bureau, Shanghai Municipal Housing and Urban Rural Construction Management Commission; Coordinate department: Municipal Development and Reform Commission)**

5.2.2 Commitment system. SMEPC submits commitments in parallel which promise that condition, standard and technique informed by approval departments will be satisfied to relevant departments like planning and resources, transportation, road administration, landscaping, public security. Commitments need to be submitted at the same time with materials of planning permission, digging road construction, greening, removal, transportation and so on. Approval departments make administrative licensing decisions after receive and review materials and public commitments according to law. (Administrative licensing decisions that can be decided on the spot, should decide on the spot). Project can use the form "construction first and pay later". SMEPC promises pay fees within limited time period. Payment should not be the pre-condition of approval. **(Responsible units: Shanghai Municipal Planning Land and Resources Admission, Shanghai Municipal Transportation Commission, Shanghai Road Administration Bureau, Shanghai Landscaping and City Appearance Administrative Bureau, Shanghai Municipal Public Security Bureau, Shanghai Municipal Housing and Urban Rural Construction Management Commission; Coordinate department: Municipal Development and Reform Commission)**

5.2.3 In and after event regulation. From pre-approval to the in and after event regulation. Within 2 months after the approval department decides administrative licensing, the approval department shall check whether the commitments of the power grid enterprises are true (the relevant regulatory authorities in the original approval procedures still implement regulation according to the original division of labor). If it

does not conform to the promised content, the original administrative license will be revoked, and administrative penalties will be imposed in accordance with relevant regulations, and the information on the untrustworthy information will be simultaneously incorporated into the municipal public credit information service platform. (Responsible unit: Shanghai Municipal Planning, Land and Resources Administration, Shanghai Municipal Transportation Commission, Shanghai Municipal Road Administration, Shanghai Municipal Bureau of Greening and City Management, Shanghai Municipal Bureau of Public Security, Shanghai Municipal Housing and Urban Construction Management Committee, coordinating unit: Shanghai Municipal Development and Reform Commission)

5.3 External work (time limit: 5 days)

The power grid enterprise shall complete the external construction within 5 days after obtaining the road occupation and excavation permit. The first is the inverted schedule, which clarifies the time node and the responsible person. The second is to compress the time limit for procurement of materials and engineering services, improve the standardization level of material and typical design, unify technical standards and design standards, and achieve universal interchange. The third is to promote new technologies such as uninterrupted operations, improve the flexibility of getting-electricity plans, and prioritize users' getting electricity on time. (Responsible unit: Shanghai Municipal Electric Power Company, coordinating unit: Shanghai Municipal Development and Reform Commission)

6. Guarantee Measures

6.1 Strengthen the organizational leadership.

Shanghai Municipal Commission of Economy and Informatization with Shanghai Municipal Development and Reform Commission, the Office of the Leading Group for the Reform of the Administrative Approval System in Shanghai Municipality, Shanghai Municipal Bureau of Public Security Bureau, Shanghai Municipal Planning, Shanghai Land and Resources Administration, Shanghai Municipal Commission of Housing and Urban-Rural Development, Shanghai Municipal Transportation Commission, Shanghai Municipal Administration of Afforestation & City Appearance, Shanghai Road Administration Bureau and Shanghai Municipal Electric Power Company together form the Shanghai Optimizing Power Access Working Group, organize group members to implement the specific work, and establish the mechanism of regularly notification, regular meeting, regulation and assessment. The working group is located at Shanghai Municipal Commission of Economy and takes charge of the general work.

6.2 Explicit the related supporting policies.

According to the guidance of the Office of the Leading Group for the Reform of the Administrative Approval System in Shanghai Municipality, every administrative approval department should follow the general requirements and time schedules, implement measure set in accordance with the relative policies and documents

promptly enacted on the optimized administrative approval system, further and clearly inform the management procedure of commitment approval, the time limit for applying and the list of application materials, prepare a normative text that informs the commitment and update the corresponding service guide. Meanwhile, every department should strengthen the regulation, assessment and evaluation of relevant departments to ensure that all measures are perfectly and effectively implemented.

6.3 Improve the supporting information platform

Fully relying on the Shanghai Construction Engineering Joint-Audit and Sharing Platform to further establish and improve an online application platform for one-stop application, simultaneous acceptance, parallel approval, and time-limited implementation, to realize the centralized release of laws and regulations, service guidelines and standards, and to realize the online transforms of drawings and materials as well as the entire process approval timeline monitoring and early warning, which ensures the smooth implementation of various measures.

6.4 Improve the credit supporting

Promote the establishment of an industry credit system covering majors such as users, stakeholder units, power grid companies and process such as engineering design, construction, supervision, and approval.

Once the user is found untrustworthy or cheated, it shall be recorded in the corporate and personal credit files and included in the urban public credit information service platform to increase the cost of violations and untrustworthiness through joint disciplinary action across departments.

7.Date of implementation

This Document is valid from February 28, 2019 until February 27, 2024. Meanwhile, Implementation Measures for Further Optimizing Electricity Connection for Business Environment in Shanghai (for Trial Implementation) (SHDRC Document No. 3, 2018) shall be abolished.

Attachment: Workflow Diagram of External Works for Low-voltage Non-residential Customers (Revised Edition)

Application and Design
5 days

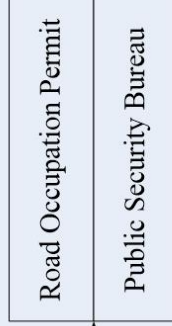
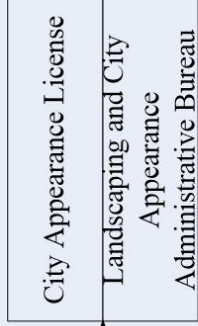
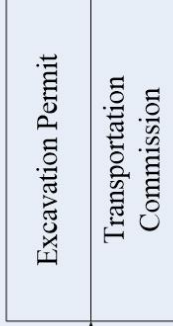
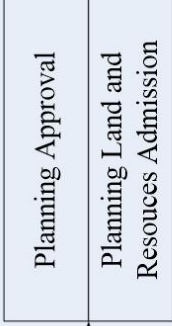


Coordinator: SHEITC



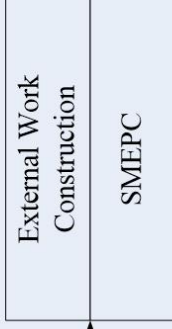
Coordinator: SHERC

Administrative Approval
5 days



Coordinator: SHERC

External Work
5 days



Coordinator: SHERC